










## A-Z of who to phone for pesky problems

- **Abusive car guards** 011 758 9620 
- **Any suspicious construction vehicle working on the electrical network, whether marked or unmarked** 011 490 7911/ 011 490 7900/ 011 490 7553  
Toll free 0800 003 251 
- **Attack/crime incident in public area in Emmarentia** CAP - 0861 227 227 and/or CAP's "please call me" number 082 366 1852  
Beagle Watch – 011 678 1972  
SAPS Parkview - 011-067 6000
- BY-LAW infringement** 080 TRAFFIC
- **Loud music** 080 872 3342
- **Noisy neighbours late at night** 011 375 5911
- **Motor vehicle accident**
- **Vagrants** 
- **Check if meter reader is legitimate** Check with City Power on: 011 493 0221/ 011 490 7900/7911/7553. Or call your security company. Some ex-contractors are using their old cards to gain access to properties. New meter reading co. is Tabuka SUSA. 
- CORRUPTION in City of Joburg or JMPD —** 0800 203 712 (24/7 number)
- **REPORT corruption issues eg. requests for cold drink or any other unethical action.**

- **Crime incident** 0860 10111  
**SAPS Parkview:** 011-067 6000  
Sector patrol vehicles: 071 675 6062 OR 071 675 6063 
- **Emergency—fire, ambulance, etc** 011-375 5911 or 0860 10111
- **Huge electricity bill** Go to your regional centre office and get a reference number. If not resolved within 30 days, send details together with reference given by City Power to: [info@ward88.co.za](mailto:info@ward88.co.za)
- **Illegal dumping** Whatsapp or SMS MMC for public safety – 082 779 1361; @CleanerJoburg
- **Illegal land use/development** Tommy Mahlobogoane [Tommy@joburg.org.za](mailto:Tommy@joburg.org.za)
- POWER ISSUES** Log problem [www.citypower.mobi](http://www.citypower.mobi)
- **Power outage** 0860JOBURG (562874). Get reference. Escalate to: [info@ward88.co.za](mailto:info@ward88.co.za)
- **No street lights - pole no. and address** 011 490 7900/7911/7553
- **Cable theft** → or your security company 
- **Dodgy contractors** →
- ROAD issues:** E-mail: [hotline@jra.org.za](mailto:hotline@jra.org.za) @myjra or if urgent 0860JOBURG (562874)
- **Faded road markings** Download their app on [www.jra.org.za](http://www.jra.org.za) to report potholes etc. 
- **Pothole in road**
- **Debris from accident**
- **Blocked stormwater**
- **Faulty traffic lights**

- **Send electricity meter reading (old meters, not smart meters)** E-mail: [quality@susafrica.co.za](mailto:quality@susafrica.co.za) phone 011 493 0293 Include: name of account, account # and pic of meter showing reading.
- **Sewerage blockage – inside your property** Sometimes the line is blocked outside but is building up in your property; your plumber can verify this
- **Sick/dead birds** 011 712 6600 or 082 906 1515
- **Smart meters: problems** 081 022 0540 [smartmetersupport@citypower.co.za](mailto:smartmetersupport@citypower.co.za)
- **Stolen wheelie bin** 011 375 5918; 0860JOBURG (562874). Also report to SAPS Parkview and get case reference 
- **Theft and vandalism of streetlights** 011 490 7900 or 011 490 7504 
- **Traumatized because of violent incident/ robbery** Parkview Victim Support Unit 073 280 4453 or Parkview Police Station
- **Tree fallen down on road or in park; grass needs cutting in park** 0860 JOBURG; 0860562874; e-mail: [jcp@jhbcityparks.com](mailto:jcp@jhbcityparks.com) 
- WATER issues** [customer@jwater.co.za](mailto:customer@jwater.co.za) / @joburgwater
- **Leaking water on road or pavement** SMS 082 653 2143
- **Sewerage blockage – outside your property** 011 688 1699 /011 688 1400
- **Water meter leaking/ stolen** 0860JOBURG (562874) 